

# Baden Powell Primary School



Policy: Parent Carer Behaviour

Approval Date: 18 September 2025

Signed: Frank Pears Chair of Governors

Signed: Carrie Headteacher



# Baden Powell Primary School



## Parent & Carer Behaviour Policy

**Rationale:**

We welcome visitors to our school. We will act to ensure it remains a safe place for pupils, staff and all other members of our community. If a parent/carer has concerns we will always listen to them and seek to address them.

However, abusive, threatening or violent behaviour will not be tolerated. If such behaviour occurs we will follow the procedures outlined in the City of Cardiff Council guidance - 'Keeping Schools Safe'.

No meeting at the school may be electronically recorded without the express permission of all parties, and information obtained without such permission will not be admissible in any proceedings.

We believe staff, parents and children are entitled to a safe and protective environment in which to work. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

**Aims:**

That all members of the school community treat each other with respect.

**Expectation:**

That adults set a good example to children at all times, showing them how to get along with all members of the school and the wider community.

That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the school premises.

Physical attacks and threatening behaviour, abusive or insulting language verbal or written, to staff, governors, parents and carers, children and other users of the school premises will not be tolerated and will result in the withdrawal of permission to be on school premises.

***Persons Causing Nuisance / Disturbance on School Premises******Section 547 of the Education Act 1996***

*School premises are private property and parents have been granted permission from the school to be on school premises. However, in cases of abuse, threats, nuisance or disturbance to staff, pupils or other parents, school may ban parents from entering school.*

***It is also an offence under section 547 of the Education Act 1996 for any person (including a parent) to cause a nuisance or disturbance on school premises.***

The police may be called to assist in removing the person concerned.

School is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing children into school.

### **Guidelines:**

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community:

This is not an exhaustive list but seeks to provide illustrations of such behaviour:

- Shouting, either in person or over the telephone
- Inappropriate posting on Social Networking sites which could bring the school into disrepute or be deemed as bullying
- Speaking in an aggressive/threatening tone
- Physically intimidating , e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist towards another person
- Swearing
- Pushing
- Hitting e.g. slapping, punching or kicking
- Spitting
- Racist or sexist comments

### **Inappropriate use of Social Networking Sites:**

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases, other parents/pupils.

The Governors of Baden Powell Primary School considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community.

Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, Phase Leader or Senior Leader, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned. Parents must use the Complaints Policy if issues are not resolved.

In the event that any pupil or parent/carer of a child/ren being educated in Baden Powell is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. Thankfully such incidents are extremely rare.

Unacceptable behaviour may result in the Police being informed and / or the Governing Body being informed. The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse. This may be discussed at a Governing Body Meeting.

Parents have the right of appeal by writing to the Chair of Governors within ten days of permission to enter the school premises being withdrawn.

**Responsibilities:**

It is the responsibility of the Head teacher and Governors to monitor and review this policy.

Policy Written: December 2018

Last reviewed: Dec 2018, Jan 2020

Date of Next Review: Jan 2021

**Agreed: COVID - 19 FGB 28.1.2021**

Reviewed 21.9.23

Reviewed 12.9.25

Signed \_\_\_\_\_ Chair Date:

Signed \_\_\_\_\_ Headteacher Date: